

A project of the European Anti-Cybercrime Technology Development Association (EACTDA)



D2.3 Report on Communication and Dissemination activities



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Tools4LEAs

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1. Introduction

1.1. Main objective of this document

Communication is essential to the proper promotion of the project and its results, whilst dissemination activities will focus on ensuring that the project results are made available to the intended targeted audiences.

This document reports on the communication and dissemination activities carried out during the course of the Tools4LEAs project. Based on the communication and dissemination plan presented in deliverable D2.2, this deliverable D2.3 presents the status of what has been done (and not) by June 2023.

1.2. Relation to other deliverables

This deliverable is closely related to the following deliverables:

- **D1.1 Project Management Handbook:** Deliverable D1.1 presents how project communication management is going to be handled in the Tool4LEAs project. A set of initially identified communication elements and channels is listed.
- **D2.1 Project Website and Communication and Dissemination materials**: Deliverable D2.1 provides a communication and dissemination channel (the website) and a set of initial dissemination and communication materials (the logo and Microsoft Word and PowerPoint templates).
- **D2.2 Communication and Dissemination plan**: Deliverable D2.3 reports on the activities initially planned in deliverable D2.2, as well as on all other communication and dissemination activities originally not foreseen nor planned in D2.2 but that have been identified, planned, and executed during the course of the project.
- **D2.4 Stakeholders community building and management strategy and plan**: Deliverable D2.4 presents the stakeholder management strategy and plan, which has to be aligned with the communication and dissemination plan presented in this deliverable.

1.3. Structure of the deliverable

Section 2 of this document presents the communication objectives as in deliverable D2.2 and then the list of communication activities carried out during the project.

Likewise, section 3 of this document presents the dissemination objectives as in deliverable D2.2 and then the list of dissemination activities carried out during the project.

Finally, section 4 presents the main conclusions, an evaluation of the work done on dissemination and communication activities, and information about future work planned on these matters.



2. Communication

2.1. Objectives

As presented in deliverable D2.2, on the communications front, the Tools4LEAs project has the following short- and long-term objectives:

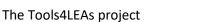
- <u>Short-term</u>:
 - Visibility: provide transparency and visibility to the general public.
 - **Branding**: build brand recognition and preference within all key stakeholders.
 - **Media prominence**: low prominence and mainly on specialised media.
 - **Crisis communication**¹: design and implement basic yet effective crisis communication management processes so that if a crisis arises, the project will have a plan to manage it in order to lessen the actual damages inflicted to EACTDA's and/or the project's reputation.
- Long-term:
 - **Visibility:** go beyond transparency, identifying core values and increasing the societal impact of the project by incorporating end-user needs and understanding public attitudes and opinions, resulting in trust and awareness among the public.
 - **Branding**: build brand loyalty within all key stakeholders and brand recognition and preference in those stakeholder communities that though they are not key stakeholders, they are also interested/affected by the project.
 - **Media prominence**: low prominence in the general media and medium-to-high prominence in the specialized media.
 - **Crisis communication**: be fully prepared and trained to swiftly identify the crisis and be prepared to react to it to minimise the negative impacts by appropriately managing communications.

2.2. Communication activities

Below we present the list of communication activities conducted during the Tools4LEAs project, since July 2021 until June 2023.

#	Date	Activity	Related objective(s)	Channel	Stakeholder Group(s)
#1	August 1 st , 2021	EACTDA's and Tools4LEAs' websites	VisibilityBranding	Project's website (<u>here</u>)	 All end-users EACTDA members EC General public
#2	January 13 th , 2022	Piece of news at Deusto University's website	VisibilityBranding	Deusto University's website (<u>here</u>)	 General public
#3	January 14 th , 2022	Piece of news at Donostitik newspaper	VisibilityBranding	Donostitik (<u>here</u>)	 General public

¹ <u>https://www.bernsteincrisismanagement.com/the-10-steps-of-crisis-communications/</u>





#	Date	Activity	Related	Channel	Stakeholder
			objective(s)		Group(s)
			Media		
			prominence		
#4	January	Piece of news at El	 Visibility 	El Diario Vasco	 General
	14 th , 2022	Diario Vasco	 Branding 	(<u>here</u>)	public
		newspaper	Media		
			prominence		
#5	January,	Piece of news at the	Visibility	Newsletter of the	General
	2022	newsletter of the	Branding	Gipuzkoa province	public
		Gipuzkoa province	• Media	(Spain) (<u>here</u>)	
		government	prominence		
#6	January	Piece of news at	Visibility	Post at EACTDA's	General
	, 24 th , 2022	EACTDA's website	 Branding 	website (here)	public
					• EACTDA
					members
#7	February	Piece of news at	Visibility	Noticias de	General
	6 th , 2022	Noticias de Gipuzkoa	• Media	Gipuzkoa (<u>here</u>)	public
		newspaper	prominence		
#8	February	Piece of news at	Visibility	Post at EACTDA's	General
	, 11 th , 2022	EACTDA's website	Branding	website (<u>here</u>)	public
					• EACTDA
					members
#9	June 15 th ,	Piece of news at El	 Visibility 	El Diario Vasco	General
	2022	Diario Vasco	• Media	(here)	public
		newspaper	prominence		
#10	July 5 th ,	Piece of news at	Visibility	Post at Tools4LEAs'	 All end-users
	2022	Tools4LEAs' website	Branding	project website	 EACTDA
			5	(here)	members
					• EC
					 General
					public
#11	September	Piece of news at	 Visibility 	Post at EACTDA's	• General
	30 th , 2022	EACTDA's and	 Branding 	website (here; and	public
		Tools4LEAs' websites	5	here)	• EACTDA
					members
#12	January	Piece of news at	 Visibility 	CYCLOPES website	• All end-users
	31 st , 2023	CYCLOPES project's	 Branding 	(<u>here</u>)	
		website			
#13	February	Piece of news at the	 Visibility 	France Embassy in	General
	9th <i>,</i> 2023	website of France's	• Media	Lithuania's website	public
		Embassy in Lithuania	prominence	(<u>here</u>)	
#14	March	Piece of news at El	Visibility	El Diario Vasco	General
	13 th , 2023	Diario Vasco	• Media	(<u>here</u>)	public
		newspaper	prominence		

In addition, EACTDA has posted several times in its LinkedIn account about the Tools4LEAs project, as it can be seen <u>here</u>.



3. Dissemination

3.1. Objectives

The short- and long-term dissemination objectives of the project presented in deliverable D2.2 are:

- <u>Short-term</u>:
 - **Raise awareness**: inform all key stakeholders about the project, its goals, plan, etc.
 - **Inform**: educate all key stakeholders about how to participate, collaborate, and/or benefit.
 - **Engage**: get inputs/feedback from the key stakeholders directly involved in the project during its execution.
 - **Promote**: maximise the number of key stakeholders that participate in project demonstration and evaluation events and making sure that some of them decide to adopt/use the results of the project.
 - **Make sustainable**: increase the number of active EACTDA members and the number of end-users that benefit from and use the results of the project.
- Long-term:
 - **Raise awareness**: go beyond the key stakeholders and inform all stakeholders about the project, its goals, plan, etc.
 - **Inform**: educate all stakeholders about the goals and the positive impact of the project.
 - Engage: get inputs/feedback from the key stakeholders as/when necessary.
 - **Promote**: ensure that all key stakeholders participate (or at least are invited to do so) in project demonstration and evaluation events and that a significant number of them decide to adopt/use the results of the project.
 - **Make sustainable**: maximise the number of end-users that benefit from and use the results of the project.

3.2. Dissemination activities

Below we present the list of the most remarkable dissemination activities conducted during the Tools4LEAs project, since July 2021 until June 2023.

It is also important to highlight that, in addition to the activities reported below, EACTDA's Capability Manager has contacted +100 EU-funded projects to present EACTDA and the Tools4LEAs project, inviting them to become technology providers and to offer their project results to EU public entities fighting cybercrime with no license cost and with access to the source code via EACTDA/Tools4LEAs.

#	Date	Activity	Related objective(s)	Channel	Stakeholder Group(s)
#1	September 16 th , 2021	Presentation at COPKIT project's final conference	 Raise awareness Inform Promote	Webconference	 Technology providers End-users
#2	September 22 nd , 2021	ParticipationatCERISworkshoponDigitalForensics	 Raise awareness Inform Promote	Webconference	 EC Technology providers End-users



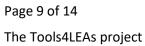
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#	Date	Activity	Related objective(s)	Channel	Stakeholder Group(s)
#3	September 22 nd , 2021	Presentation to Home Affairs of the Basque Government	 Raise awareness Inform Engage Promote Make sustainable 	Physical event at the premises of the Basque Government	• End-users
#4	October 6 th , 2021	Presentation to the Basque Police (Ertzaintza)	 Raise awareness Inform Engage Promote Make sustainable 	Physical event at the premises of the Basque police	• End-users
#5	October 27&28 th , 2021	Presentation at ECTEG's General Assembly meeting in Madrid	 Raise awareness Inform Engage Promote Make sustainable 	Physical event in Madrid	 Technology providers End-users
#6	November 18 th , 2021	Presentation at SecurIT meeting	 Raise awareness Inform Promote	Webconference	 Technology providers End-users
#7	November 25 th , 2021	PresentationatSPARTABalticregion workshop	 Raise awareness Inform Promote	Webconference	 Technology providers End-users
#8	December 12 th , 2021	Presentation at SIRIUS project conference	 Raise awareness Inform Engage Promote Make sustainable 	Webconference	• End-users
#9	January 26 th , 2022	Presentation at FREETOOL project conference	 Raise awareness Inform Promote	Webconference	 Technology providers End-users
#10	January 27 th , 2022	Tools4LEAs demonstration & evaluation event in San Sebastian	EngagePromoteMake sustainable	Physical event in San Sebastian	 Technology providers EACTDA members
#11	February 10 th , 2022	Presentation at EuCB meeting	 Raise awareness Inform Promote	Webconference	• End-users
#12	February 17 th , 2022	Participation in ISFP 2020 funded projects event in Brussels	 Raise awareness Inform Promote	Physical event in Brussels	 EC Technology providers End-users
#13	February 23 rd , 2022	Presentation at CONNEXIONS final event meeting	 Raise awareness Inform Promote	Webconference	Technology providersEnd-users
#14	March 22 nd , 2022	Presentation at EUCTF meeting	 Raise awareness Inform Engage Promote 	Webconference	• End-users





#	Date	Activity	Related objective(s)	Channel	Stakeholder Group(s)
			 Make sustainable 		
#15	March 28 th	Participation at ZiTIS networking event	 Raise awareness Inform Promote	Webconference	 Technology providers End-users
#16	April 4 th , 2022	Presentation at EMPACT cybercrime group meeting	 Raise awareness Inform Engage Promote Make sustainable 	Webconference	• End-users
#17	April 6-7 th , 2022	Presentation at ILEANet final event	 Raise awareness Inform Promote	Webconference	 Technology providers End-users
#18	April 20 th , 2022	PresentationatNAASprojectconference	 Raise awareness Inform Promote	Webconference	 Technology providers End-users
#19	May 5 th , 2022	Presentation at ES CoU meeting in Madrid	 Raise awareness Inform Promote	Physical event at ES Mol premises in Madrid	 Technology providers End-users
#20	June 1 st - 3 rd , 2022	Presentation at EAFS conference in Stockholm	 Raise awareness Inform Promote	Physical event in Stockholm	 Technology providers End-users
#21	June 6 th - 9 th , 2022	Presentation at FIC conference in Lille	 Raise awareness Inform Promote	Physical event in Lille	 Technology providers End-users
#22	June 8 th - 10 th , 2022	Presentation at CEPOL conference in Vilnius	 Raise awareness Inform Promote	Physical event in Vilnius	 Technology providers End-users
#23	June 20 th - 21 st , 2022	Presentation at STARLIGHT workshop in Paris	 Raise awareness Inform Promote	Physical event in Paris	 Technology providers End-users
#24	June 27 th , 2022	Tools4LEAs demonstration & evaluation event at EACTDA premises	 Engage Promote Make sustainable 	Hybrid event, with the majority of attendees in- person and a few connected remotely	 End-users Technology providers EC
#25	July 8 th , 2022	Presentation at CC- DRIVE LEA cluster meeting	 Raise awareness Inform Promote	Webconference	 Technology providers
#26	September 7 th , 2022	Presentation at iLEAD I&R Days event in The Hague	 Raise awareness Inform Promote	Physical event in The Hague	 Technology providers End-users
#27	September 13 th , 2022	Presentation at EU Innovation Hub meeting	 Raise awareness Inform Promote	Webconference	ECEnd-users





#	Date	Activity	Related objective(s)	Channel	Stakeholder Group(s)
#28	September 15 th -16 th , 2022	Presentation at ES CoU meeting in Madrid	 Raise awareness Inform Promote	Physical event at ES Mol premises in Madrid	 Technology providers End-users
#29	September 26 th , 2022	JointUnionActionseventorganisedbyHOME in Brussels	 Raise awareness Inform Promote	Physical event in Brussels	 EC Technology providers End-users
#30	October 21 st , 2022	Presentation at EUCTF meeting held at Europol premises in The Hague	 Raise awareness Inform Engage Promote Make sustainable 	Physical event at Europol premises in The Hague	• End-users
#31	September 27 th -28 th , 2022	ParticipationatCERISannualevent FCT-INFRA inBrussels	 Raise awareness Inform Promote	Physical event in Brussels	 EC Technology providers End-users
#32	October 13 th , 2022	ParticipationatmeetingwithEuropolandDGHOMEatDGHOME premises inBrussels	EngageMake sustainable	Physical event in Brussels at DG HOME premises	• EC • Europol
#33	November 2 nd -4 ^{th,} 2022	Participation at EuCB meeting in Prague	 Raise awareness Inform Engage Promote Make sustainable 	Physical event in Prague	• End-users
#34	November 9 th , 2022	Presentation at ECTEG's General Assembly meeting in Malaga (Spain)	 Raise awareness Inform Engage Promote Make sustainable 	Physical event in Malaga	 Technology providers End-users
#35	December 7 th -8 th , 2022	Presentation at CYCLOPES workshop on cryptocurrencies in Riga	 Raise awareness Inform Engage Promote Make sustainable 	Physical event in Riga	 Technology providers End-users
#36	January 24 th , 2023	Tools4LEAs demonstration & evaluation event at Europol premises	 Engage Promote Make sustainable 	Hybrid event, with the majority of attendees in- person and a few connected remotely	 End-users Technology providers EC
#37	February 8 th -9 th , Vilnius	EACTDA national nodes meeting in Vilnius	EngagePromoteMake sustainable	Physical event in Vilnius	Technology providersEnd-users



#	Date	Activity	Related objective(s)	Channel	Stakeholder Group(s)
#38	February 17 th , 2023	Presentation at CEPOL – INSPECTr webinar	 Raise awareness Inform Promote 	Webconference	Technology providersEnd-users
#39	February 21 st , 2023	PresentationatCRESTfinalconference	 Raise awareness Inform Promote	Webconference	 Technology providers End-users
#40	February 21 st , 2023	CERIS CSE event in Brussels	 Raise awareness Inform Promote 	Physical event in Brussels	 EC Technology providers End-users
#41	February 24 th , 2023	Presentation at AIDA Information Day event	 Raise awareness Inform Promote	Webconference	 Technology providers End-users
#42	March 14 th , 2023	Participation in a panel at CERIS event about Europol's role in Horizon Europe	 Raise awareness Inform Promote	Physical event in Brussels	 EC End-users Technology providers
#43	April 27 th , 2023	ParticipationatCERISSSRI"Networksofpractitioners"workshop	 Raise awareness Inform Promote 	Physical event in Brussels	 EC End-users Technology providers
#44	May 12 th , 2023	Presentation at NOTIONES event in Paris	 Engage Promote Make sustainable 	Physical event in Paris	 Technology providers End-users
#45	May 25 th , 2023	Participation in theDGHOMEworkshoponencryptioninBrussels	 Raise awareness Inform Promote 	Physical event in Brussels	 EC End-users Technology providers
#46	June 28 th , 2023	Tools4LEAs demonstration & evaluation event at EACTDA premises	 Engage Promote Make sustainable 	Hybrid event, with the majority of attendees in- person and a few connected remotely	 End-users Technology providers EC

Note that the presentations used in many of the dissemination events listed above are available at EACTDA's intranet, and they can be provided under request.

In addition to this, it is worth to mention that monthly tracking reports have been delivered and that monthly meetings (webconferences) with the project officer and policy makers from DG HOME have taken place during the project in order to ensure that the key stakeholders at DG HOME were frequently informed about the status of the project. In addition, several ad hoc meetings (webconference and in person when necessary) have also take place.







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4. Summary

4.1. Conclusion

In this document, we have presented the communication and dissemination activities conducted during the Tools4LEAs project, linking them to the original goals and targeted stakeholder categories as defined in deliverable D2.2.

4.2. Evaluation

During the execution of the Tools4LEAs project there has been 14 remarkable communication activities, none in big media (as reported in section 2.2), and 46 remarkable dissemination activities (as reported in section 3.2). These figures are in line with the original plan and with the communication and dissemination strategies.

During the Tools4LEAs project the majority of the effort has been put on the dissemination, whilst for the communication activities a lower profile has been followed.

As of the ending of the Tools4LEAs project, the majority of the targeted dissemination stakeholders are aware of EACTDA and of the Tools4LEAs project, and a significant part of them have been directly contacted or at least they have seen/received a presentation of the Association and of the project. On this regard, it is fair to say that the dissemination goal(s) of the project have been met.

In general terms, the Board of EACTDA is satisfied with the dissemination efforts and results obtained, whilst it would like to increase from now on the visibility and to make more efforts to build the branding for EACTDA and for the Tools4LEAs project(s).

4.3. Future work

As there is going to be a Tools4LEAs v2 project, starting on July 1st 2023, the communication and dissemination strategies, goals, and plans will be revisited and updated in order to maintain and continue doing what has been done well, and to modify and adjust the plans as needed so that the strategies and goals are met.



ANNEX I – List of stakeholder groups as defined in deliverable D2.2

ID	Stakeholder category/group	Observations
STK-G#1	All end-users	Includes Europol, end-user networks
		such as ENLETS or ENFSI, and in general
		all EU public security entities
STK-G#1.1	EACTDA end-user members	Same group as STK-G#3.1
STK-G#1.2	Europol	
STK-G#1.3	End-user Advisory Board members	
STK-G#1.4	Other European end-users	
STK-G#1.5	Other non-European end-users	
STK-G#2	European Commission	Includes all affected EC DGs, Units, and
		EC agencies such as CEPOL or JRC
STLG#2.1	Project Officer of the Tools4LEAs	
	project	
STLG#2.2	Policy Makers from DG HOME D4	
STLG#2.3	Policy Makers / Project Officers from	
	DG HOME B4	
STLG#2.4	CEPOL, JRC, and ENISA	
STLG#2.5	Other EC units and agencies	Europol not included (see STK-G#1.2)
STK-G#3	EACTDA members	Includes end-user and non-end-user
		EACTDA members
STK-G#3.1	EACTDA end-users	Same group as STK-G#1.1
STK-G#2	EACTDA RTOs and Academia	
STK-G#3.3	EACTDA industry and others	
STK-G#4	Technology providers	From industry/market, research, etc.
STK-G#4.1	EC funded research projects	H2020, Horizon Europe, ISFP,
STK-G#4.2	Industry	
STK-G#4.3	Open-source communities	
STK-G#5	General public / EU citizens	Includes also non-specialised media

